



## Return Authority Form

**To Obtain a RA Number for a product return either email [info@wigsaustralia.com.au](mailto:info@wigsaustralia.com.au) or contact Wigs Australia (Within Australia) 1300 971 868 or (International) +61 3 9095 8865**

Return / Exchange requests MUST be made within 3 days of taking delivery.  
Wigs Australia Return & Exchange Terms and Conditions:

Wigs Australia will only accept Returns for items that are still in resalable condition.

- > Items must be in Original Packaging with no Rips, Tears or Cuts. e.g. Boxes or Bags and hermetically sealed False Eyebrows.
- > Items will not have a worn smell. e.g. Perfume, Smoke etc..
- > Items must have Tags still attached.
- > Items must not be damaged or altered in anyway.
- > Accessories, Care Products and all Items Purchased from the Clearance items / Specials Section are non returnable.

**EXCHANGES do not incur fees, however a restocking fee of 15% or \$25 (which ever is lower) will apply to REFUNDS.**

**Refunds exclude postage charges, transaction fees (transaction fees charged by each payment gateway vary between 2% & 4%) and selected Brands.**

**A Postage Charge for Exchanges will be added to the cost of an Exchange.**

[\(Please see website for full Terms and Conditions\)](#)

Please fill in the below details to obtain a Refund or Exchange and send it back with your item to  
**Buy it all Online, PO Box 4220, Burwood East Vic 3151, Australia**

Wigs Australia RA Number

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|                          |  |
|--------------------------|--|
| Name:                    |  |
| Home Telephone           |  |
| Mobile Telephone         |  |
| Date of Purchase:        |  |
| Style Name:              |  |
| Item Colour:             |  |
| Reason for Return:       |  |
|                          |  |
| Would you like a Refund? | <input type="checkbox"/> Yes <input type="checkbox"/> No |

\*Refunds be processed within 3 Days of upon receiving your return.

**Or For Exchange**

Please exchange my item with:

Style Name: \_\_\_\_\_

Item Colour: \_\_\_\_\_

\*\*\* Please allow up to 7 days for your exchange item \*\*\*